



KEY TRAVEL



## Part of the KT Wellbeing Suite

The **KT Wellbeing Suite** is a portfolio of services uniquely designed to manage the wellbeing of both travellers and the environment alike, and comprises; **KT Risk Manager, KT Welfare Card, KT Alert, KT Gold Offset and KT Priority Pass.**

## KT Alert

Travelling anywhere, even in your own country, can lead to an individual feeling insecure and suffering from increased levels of anxiety and stress. These concerns are also shared by the family, friends and employer of someone who is travelling regularly as part of their work. Knowing that people are 'OK' and assuring travellers that they can easily stay in touch, helps provide peace of mind to all concerned.

KT Alert is a simple system that helps alleviate and manage these concerns through the use of existing mobile technology.

### What is it?

KT Alert is operated via your existing mobile phone to provide a range of alert, reassurance and personal security services that can be used to summon help when you need it most. At the touch of a button it sends personalised alarm messages to an elected group of contacts, enabling travellers to get in touch in those vital times that they need to say 'I'm OK', or ask for help.

The innovative service offers a practical approach to managing the welfare of travelling employees, in compliance with Duty of Care obligations and the recent Corporate Manslaughter legislation.

### Peace of Mind for Everyone

The versatile system has many applications and can offer reassurance and support in multiple situations:

#### For the Travelling Employee:

##### Panic/Help

Use your KT Alert speed-dial number to immediately send SMS, email and automated phone messages to multiple contacts, alerting them to a threat and to summon help.

##### 'I'm OK'

Use your second preselected KT Alert speed-dial number to let your family, friends or colleagues know you are safe, that you 'have arrived', you are 'alright /OK', or simply where you are.

##### Timer

The timer facility gives you even more operating security. Simply pre-set a time before any excursion and if you fail to cancel the timer by the preset time, the Timer Alert will go out automatically, notifying friends or colleagues that you have not checked in as planned. This is particularly useful for 'frontline' workers in circumstances where they might be in uneasy situations or unsettled environments, without immediate access to their phone.

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#### For the Employer:

##### Enhanced Timer

Enhanced Timer allows an administrator to automatically request periodic check-ins by selected staff during chosen periods. Failure to check-in after each reminder results in an automatic alarm being triggered.

##### Virtual Roll Call

The Virtual Roll Call system enables an administrator to communicate to, and account for multiple staff in a matter of moments and is an ideal tool to assist in business continuity planning. Configured online, pre-recorded voice messages are sent out inviting employees to 'press key X'. The response options are created by the administrator, who can see and sort the responses online in realtime.

In the event of a crisis, it enables you to understand the status of all staff quickly, from which appropriate plans can be put in place.

#### Key Features

##### Multiple Channels

Voice, SMS and email messages are sent out each time an Alert is triggered, maximising the chance that your message will be received and responded to.

##### Multiple Contacts

The Panic and Timer service sends a message to up to 5 contact numbers, and the I'm OK services goes to 2 contacts, maximising the chance that calls will be responded to quickly. You can also prioritise the order in which contacts are alerted.

##### Flexibility

The outgoing message and contact list can be changed at any time, and as often as is needed.

##### Background Recording

When the panic button is pressed, the call can be kept open for up to 45 seconds, recording the background sounds for onwards transmission to your contacts (provided you don't end the call).

##### Discreet

You can press your panic button while your mobile is in your pocket or bag, so nobody need be aware of your signal.

No amount of planning can make you immune to challenging situations, but sensible precautions and good technology can reduce the anxiety of travellers and improve communication and response times, minimising the chances of travellers' safety being compromised. KT Alert is an ideal way to enhance your risk management programme by proactively overseeing the wellbeing of your travellers, whilst at the same time improving their peace of mind and sense of personal security.

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